

WARRANTY CLAIM GUIDELINES

Model CC130, CC270, CC450, CC900, CC1800

As from January 1st 1993 all STUART ICEMAKERS will carry a standard two years warranty. This covers two years labour, two years on parts and two years on compressor failure, provided warranty conditions are met and installation is in accordance with published standards.

All dates are from the date of installation. This date is assumed to be a maximum of eight (8) weeks from the date of invoice to the dealer.

Warranty claims are conditional on the following:

- (1) All claims for labour or parts must be made through the original reseller.
- (2) The defective part must be returned with the service invoice to STUART MANUFACTURING, freight pre-paid, within 15 days of date of service. Details of End User, Model, Serial Number and Date of Installation of the product must be provided with the claim.
- (3) All replacement parts must be detailed and be approved STUART parts.
- (4) All labour only claims must be explained in sufficient detail on the service invoice to properly identify the nature of the failure.
- (5) The labour warranty includes standard straight time charges at the installation location only and does not include charges for travelling time, mileage or other premium charges.
- (6) When consumables such as driers, refrigerant etc. are supplied by the service agent, the cost allowed will be the Refrigeration Wholesalers list price only.
- (7) If a compressor is faulty and requires replacement, the service agent MUST contact Stuart Manufacturing before obtaining a replacement.

The warranty will not apply in the following circumstances:

- (1) When any part, assembly or ice machine:
 - (a) has been altered, modified or changed
 - (b) has been subject to misuse, neglect or accident
 - (c) where the serial number or other identification has been removed or altered.
- (2) When the product has been installed and or maintained in a manner inconsistent with the approved procedure or STUART technical publications.
- (3) The two years compressor warranty will not apply where the refrigeration system has been modified with a condenser, heat reclaim device or part or assembly not approved by STUART MANUFACTURING.

GENERAL

As from 1st January, 1993 the following warranty will apply to all spare parts: